**From:** Mark A. Cervinski, PhD, Medical Director of Clinical Chemistry

**Date:** February 8, 2024

**RE:** SBAR – Normal turnaround times restored for HDL, rheumatoid factor (RF)

**Situation**

The laboratory experienced temporary downtime for HDL and rheumatoid factor (RF) early this week due to supply issues. These issues have been resolved, and normal testing has resumed.

**Background**

Some reagents were delayed in arriving from our vendor. Consequently, early this week, HDL and RF orders were triaged, with some being delayed to preserve supply while minimizing disruption of normal workflows.

**Assessment**

Some HDL and RF results were delayed. Reagent arrived Wednesday, and testing resumed Wednesday afternoon.

**Recommendations**

No action is needed from our providers at this time.

**For questions or additional information, please contact:**

[Mark.a.cervinski@hitchcock.org](mailto:Mark.a.cervinski@hitchcock.org)