**To:** Dartmouth Health System Providers

**From:** Abigail Johnston MS, MLS (ASCP)CM, Laboratory Medicine Operations Manager

Prabhjot Kaur, MD, MHMH Hematology Laboratory Director

**Date:** January 28, 2025

**RE:** Possible Delay in STAT CBC Resulting – 10 am 1/28/25 for approx. 30 mins

**Situation**

The interface between the CBC analyzer and Epic is going down at 10 am for approximately 30 minutes (up to 60 minutes) and STAT CBC’s will need to be manually resulted during this window.

**Background**

The interface between the CBC analyzer is being upgraded at 10 am EST on 1/28/25; this will take approximately 30 minutes to complete. This interface downtime impacts all DHH CBC analyzers at every location.

**Assessment**

Resulting for STAT CBC’s may be delayed due to the manual process; routine CBC orders will be held until the interface is fully operational.

**Recommendation**

Providers should anticipate longer turnaround times than usual for CBC’s during this window.

**For questions or additional information, please contact:**

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