**To:** Dartmouth Health Providers

**From:** Lynn A. Brunelle, PhD, DABCC, Assistant Director of Clinical Chemistry

Sarah E. Labore, MLS (ASCP)cm, Chemistry and Night Shift Supervisor

**Date:** January 28, 2025

**Re:** Test Down - Osmolality

**Situation**

The instrument that performs osmolality testing is currently down. As a result, DHMC is unable to perform plasma, urine or stool osmolality testing at this time.

**Background**

The instrument that performs osmolality testing is down and service has been notified. DHMC will be sending STAT and routine samples received for osmolality testing via STAT courier to Cheshire Medical Center for immediate testing until the situation is resolved.

**Assessment**

The laboratory is working with service and will send out further updates as information is available.

**Recommendation**

Providers should expect lengthened turnaround times for osmolality testing until the DHMC instrument is repaired.

**For questions or additional information, please contact:**

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