**TO:** Dartmouth Hitchcock Medical Center and Community Group Practice Providers

**FROM:** Nicole Loeven, PhD, D(ABMM), Assistant Medical Director of Microbiology

Nisalda Carreiro, BS, MT (ASCP), Microbiology Supervisor

**Date:** March 7, 2025

**Re:** Delay in GC/Chlamydia Gene Amp and Vaginitis/Vaginosis Molecular Panel Results Due to Instrument Down

**Situation**

The DHMC Microbiology Laboratory is unable to perform [GC/Chlamydia Gene Amp](https://one-dh.testcatalog.org/show/7266554) and the [Vaginitis/Vaginosis Molecular Panel](https://one-dh.testcatalog.org/show/63867992) due to an instrument failure.

**Background**

The instrument used for GC/Chlamydia Gene Amp and the Vaginitis/Vaginosis Molecular Panel testing is currently down and is being serviced.

**Assessment**

We are actively working on a resolution and hope to have the situation resolved by the weekend. A reassessment will be conducted on Monday March 10th to determine the need for sending out testing.

**Recommendation**

Providers should expect delays in GC/Chlamydia Gene Amp and the Vaginitis/Vaginosis Molecular Panel test results until the instrument is back up.

A follow-up SBAR will be disseminated on Monday March 10th with updates.

**For questions or additional information, please contact:**

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