**To:** Dartmouth Health Providers

**From:** K. Aaron Geno, PhD, DABCC

James E. Tracy, MPH, MT(ASCP), SSBB

**Date:** March 27, 2025

**Re:** Delay on Testosterone, Free and Total, at Mayo Clinic Labs

**Situation**

Testing for Testosterone, Free and Total, at Mayo Clinic Labs is currently delayed, resulting in extended turnaround times of up to 13 – 15 days. The delay period is expected to last for at least 60 days. Total testosterone measurements at DHMC and Cheshire Medical Center are not affected.

**Background**

We have been notified by Mayo Clinic Labs that due to reagent issues, results for Testosterone, Free and Total, and Testosterone, Free, Bioavailable, and Total, will be delayed.

**Assessment**

The usual turnaround time for this test is 3 – 8 days after receipt at Mayo Clinic Labs. During the delay period this may be up to 12 days. Including handling time from DH laboratories, results would be expected in up to 15 days.

Total testosterone measurements at DHMC in Lebanon and Cheshire Medical Center are not impacted by this delay.

**Recommendation**

Providers should anticipate prolonged turnaround times for Testosterone, Free and Total testing.

**For questions or additional information, please contact:**

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